

NORRSKEN

HIGH PERFORMANCE WINDOWS & DOORS



INTRODUCING NORRSKEN

Norrskan is a high performance window and door company specialising in low energy and Passivhaus projects throughout the UK. We supply and install high performance triple-glazed timber windows and doors with a powder-coated aluminium exterior cladding. They are eco-friendly, energy efficient and designed to provide the warmth and beauty of wood internally with the minimal exterior maintenance of aluminium.

Customers typically use our windows on new build projects as part a high performance thermal envelope or for substantial renovations where the building performance will be significantly upgraded. Our windows are available both double and triple glazed, with most of our customers opting for the higher performance of triple glazing.

In an industry where quality of service is not universal, Norrskan takes customer satisfaction very seriously.

A REPUTATION FOR EXCELLENCE...

We are committed to delivering excellent customer service throughout our business, and at every stage of each of our projects.

We invite feedback from all of our clients, and we listen. It is a driving force for our business along with our desire for continuous improvement. We work hard to recognise lessons learned, and utilise these experiences to ensure that our clients receive excellent customer service from our teams at every stage of their project.



ECO-STYLE PASSIVE HOUSE WILTSHIRE

"We chose Norrskan over several other companies and are very happy we did. Our house is highly insulated and quite specialised in its design. Norrskan provided all glazing, including a very large slider, triple glazed throughout. We found them easy and friendly to work with, always on the end of a phone if there were questions... The alu-clad range we chose is of a high quality and design. We would certainly recommend Norrskan for a self build project."

We needed to replace all our windows and doors in an old house and barn conversion- it was not straightforward but nothing was a problem with Norrskan and they were great seeing us through the process and supporting our installers."



REFURBISHED FARMHOUSE NORTH YORKSHIRE

"We are SO pleased with all our windows and doors supplied by Norrskan. They all work so well and look gorgeous. We have had so many compliments, including from our installers! Such a pleasure to use!"

They have the look and feel of quality and excellent workmanship. With help and technical advice, Norrskan also went above and beyond in helping us navigate the complexities of UK building regs regarding our choices."



SELF BUILD PASSIVE HOUSE HAMPSHIRE

"100% delighted. The team at Norrskan couldn't be more helpful and honest from the very first contact to even after the installation. The windows and doors are amazing."

They have the look and feel of quality and excellent workmanship. With help and technical advice, Norrskan also went above and beyond in helping us navigate the complexities of UK building regs regarding our choices."

HIGH PERFORMANCE WINDOWS

Norrskén windows and doors are constructed using laminated or “engineered” timber. This process enhances stability and durability, making the windows much less prone to movement.

Although we supply all-timber windows and doors, in most cases our products are fitted with a protective outer cladding of powder-coated aluminium (known as alu-clad windows, sometimes also called composite products). This gives extended weather protection and near zero maintenance.

The use of top grade, responsibly sourced, laminated, slow grown timber, combined with tried and tested hardware gives your windows and doors a life span of many years. Gaskets and insulated glazing units ensure air tightness and energy efficiency. Double and triple glazed units use Low-E glass with argon gas filling as standard. All of Norrskén’s glazing units have warm edge spacer bars. This minimises heat loss around the edge of the unit. Norrskén products are categorised by their performance. Typical thermal performance details are available for all our products.



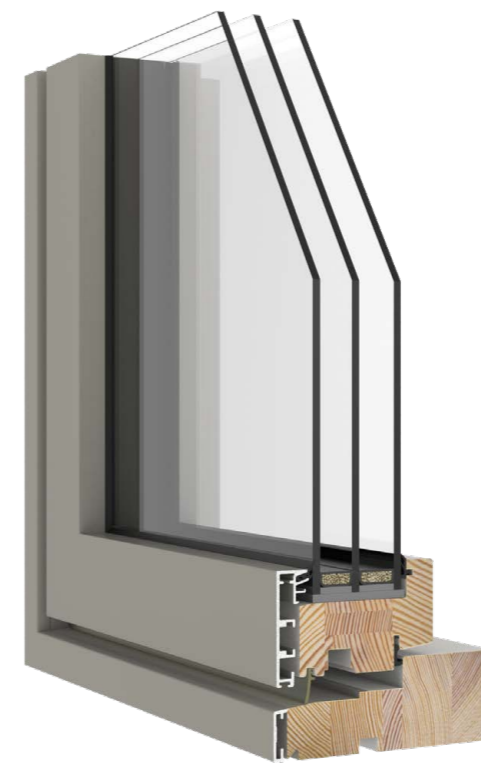
NORRSKEN 100 series PERFORMANCE



NORRSKEN 200 series PERFORMANCE +



NORRSKEN 300 series PASSIV



NORRSKEN 400 series PASSIV +



FIND YOUR PERFECT WINDOW

Simply scan the QR code from any smart phone to see our range of windows.

Or visit,
www.norrskén.co.uk/selector/window-selector



100-series products are double glazed, while 200-series products are triple-glazed.

When using our systems, the thermal performance of a triple glazed window is normally 40-50% better than a double glazed version, but typically only 10-15% more expensive.

Noise reduction can also be better depending on the glass used.

300 and 400 series windows deliver excellent performance and are suitable for extremely energy efficient homes including Passive houses and EnerPHit retrofits. All products in our Passive House range are available in both alu-clad timber and timber-only options.

The award-winning P31 Window has been used in Grand Designs Top 10 Projects, RIBA Award-Winning projects, Build It’s SIPS Home of the Year and holds the award for Window of the Year 2023. It has been used in several Passivhaus projects including a Passive House School that achieved an impressive 0.30ACH in the pressure test.

400-series products are our highest performing products. These windows have specific design features, certifications or other elements that take the top spot for performance and energy efficiency in our product range.

Our Vision:

Norrskan is built upon a passion for achievable change. Our aim, using a truly collaborative approach, is to help our customers achieve high energy efficiency in the home without compromising on style or quality. It is our goal to provide the finest quality customer service, aligned with our superbly engineered, innovative, sustainable products.



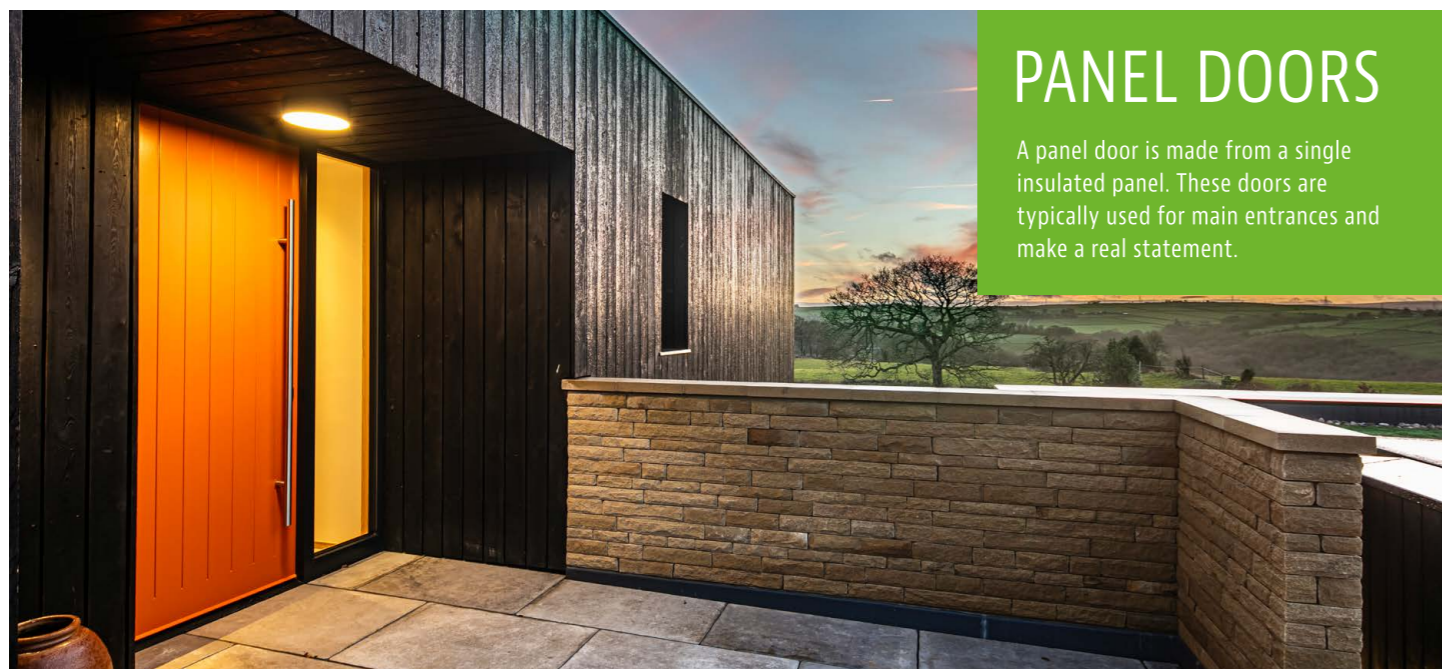
HIGH PERFORMANCE DOORS



Performance and design meet with superb effect in Norrskens range of doors. Most models are available in both timber (or timber panel) and Alu-clad timber options. Our main door types are: entrance doors (including French doors), sliding doors, and folding doors. Our doors come with a range of design and style options.

PANEL DOORS

A panel door is made from a single insulated panel. These doors are typically used for main entrances and make a real statement.



FRAMED DOORS

A framed door employs a structural timber frame for the door panel. This type of door can have larger areas of glass or separate insulated infill panels. Glazed doors and most French doors are of this type.



SLIDING DOORS

With clean sight lines and large glass sections, sliding doors offer unrestricted views and allow natural light to flood your home. Elegant and sleek, these doors are also space saving alternatives to folding doors, and offer excellent levels of airtightness and thermal performance. Our sliding door systems are available in both timber and composite, and as both double or triple glazed. With robust hardware, these functional doors are built to last.



FOLDING DOORS

Folding doors offer flexibility in modern living, enabling a seamless indoor-outdoor flow. We offer both inward and outward opening systems in full timber and composite materials, and individual panel widths are available up to 1200mm wide.

Our double and triple glazed doors provide a thermally efficient barrier without compromising your view or natural daylight. Using tried and trusted hardware, our durable doors will continue to perform excellently for years to come.

INSTALLATION EXPERTISE FOR YOUR HOME



At Norrskén, we know that proper installation is essential for the optimal performance and longevity of your windows and doors. That's why we have a dedicated team of experts who are passionate about delivering exceptional service.

Our trusted installation partners are carefully vetted and undergo rigorous training to ensure they meet Norrskén's high standards. Every installation is meticulously overseen by the operations team, and quality control measures are in place at every step.

Norrskén Windows is committed to exceeding customer expectations. They believe that your satisfaction is their top priority, and they go the extra mile to ensure you are happy with the final results.

Choose Norrskén Windows for expert installation and peace of mind.

- **Experienced operations team and trusted installation partners**
- **Rigorous quality control measures**
- **Customer satisfaction is a priority**



"I have to say that [the installation] team was nothing short of excellent. Nothing was too much bother. All was dealt with in a calm and thorough manner... details were adhered to wherever applicable... Very good (and rare) "Can do" attitude.

Altogether they were very diligent throughout the process, and a good dose of humour to boot - which helps! The above traits are hard to find in the window installation world."



AFTER SALES



We are committed to delivering excellent customer service throughout our business, and at every stage of each of our projects.

Our dedicated Customer Service Team starts to build relationships with our clients from the point of order and maintains contact throughout the project. We appreciate that construction projects can be stressful and we pride ourselves on being empathetic to any concerns that our clients may have.

Our teams often go above and beyond, utilising their own construction experience and wider knowledge to assist our clients on more than just their windows and doors.

We believe that consistent communication, efficient response times, empathy and transparency are key to ensuring our clients have a positive experience. While errors and problems can occur, in these situations we work to provide a resolution as quickly as possible. In instances where we cannot deliver an immediate solution, we ensure that our team are accessible, provide updates and limit uncertainty in waiting.



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